

General Inquiries FAQ

How do I place an order, check on shipping dates, check the status of an order or backorder, or cancel an order?

Email customerservice@abc-clio.com, call 800-368-6868, or fax 866-270-3856.
You can also send an inquiry by mail to:

Customer Service
ABC-CLIO
PO Box 1911
Santa Barbara, CA 93116-1911

How do I order a magazine subscription?

For *Library Media Connection (LMC)* subscriptions, call 800-607-4410. For all others, call 800-771-5579.

I'm outside of the United States. How do I place an order?

Please see the "[Ordering & Returns](#)" section of the [Contact Us](#) page.

I need to change my order. What should I do?

Email customerservice@abc-clio.com or call 800-368-6868.

I received a damaged or defective book. What should I do?

Email customerservice@abc-clio.com, call 800-368-6868, or fax 866-270-3856.
You can also send an inquiry by mail to:

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ABC-CLIO
PO Box 1911
Santa Barbara, CA 93116-1911

I'd like to return a book. What should I do?

If you are not completely satisfied with your purchase, or an error was made in fulfilling your order, please see our [Return Policy](#).

Do I need to add tax to my order? What if we are tax exempt?

Email customerservice@abc-clio.com or call 800-368-6868.

How do I receive a copy of an invoice?

Send a request to AR@abc-clio.com or call 800-368-6868.

How do I update my address in your records?

Email customerservice@abc-clio.com or call 800-368-6868.

How do I remove my name and/or school from the mailing list?

Mail or fax a copy of the address page of the catalog in question to Customer Service:

Mail:

Customer Service
ABC-CLIO
PO Box 1911
Santa Barbara, CA 93116-1911

Fax:

866-270-3856

I forgot my username or password. What should I do?

Contact Us

- By phone: 800-368-6868 press 3, then press 2
- By email: CustomerService@abc-clio.com

Hours: 7:00 am to 4:30 pm Pacific Time (Monday–Friday)